

INSTALLATION GUIDE

Congratulations on selecting your floor coverings. The following will assist us in the installation of your floor coverings

1. **DOOR CLEARANCE.** If it is necessary for your doors to be cut to clear, it is best that it is done before the carpet is laid – these doors should be left off where possible until after installation. If it is necessary to remove door for installations they will be left off.
2. **FURNITURE. PLEASE CLEAR THE AREA TO RECEIVE FLOOR COVERINGS OF ALL FURNITURE.**
In cases where the customer has requested furniture to be moved and a charge has been made, all care and attention will be given but no responsibility accepted for any accidental damage caused.
3. **TAKE-UPS.** If you are removing old floor coverings yourself, you should leave the carpet gripper in place if we are installing new carpet. If new carpet is not being installed everything must be removed and holes filled.
4. Should we require to glue smoothedge in lieu of nailing due to concrete hardness this will incur an extra cost.
5. Should your existing carpet be installed under your skirting, removal of carpet will incur extra costs.
6. Unless otherwise stated on invoice no additional cost for floor preparation has been allowed for.
7. **PAYMENT TERMS.** Please be advised that full payment is required at least 2 working days prior to installation.
8. Some marking and scuffing of walls and/or skirting below 20cm from the floor level must be expected due to the necessary procedure in installing floor coverings. In some instances these marks and scuffs may require repairing and painting. Please note that these marks and scuffs are not our responsibility.
9. Deposits will not be refunded should the job not proceed.
10. **ANY CUT PILE CARPETS MAY ADOPT A CONDITION OF SHADING OR PILE REVERSAL. THIS IS NOT A MANUFACTURING DEFECT AND NO CLAIMS AS A RESULT WILL BE RECOGNISED.**
11. All warranties/guarantees extend only to owner occupied premises.
12. If the installer arrives on site and is unable to proceed with installation due to issues on site not related to our contract then a minimum charge for the 'wasted trip' will come into effect. The charge for a 'wasted trip' is \$150.00.
13. **KEYS.** If you will not be at home when your floor coverings are to be installed please arrange for keys to be available.

Passing of Property and Risks

Property in the goods shall not pass to the Customer until the goods are paid in full. The Customer agrees that while the goods are in the Customer's possession or control such goods shall be held by the Customer as bailee until payment in full is received by the Company pursuant to this Contract. If the Customer defaults in the payment due to the Company for the goods the Company may, without prejudice to any other rights it may have, recover the goods from the Customer. Risk in the goods shall pass to the Customer upon delivery of the goods to the Customer.

ALL WORKMANSHIP *Fully Guaranteed* FOR 24 MONTHS